# How to contact us

The Speech and Language Therapy department can be contacted on the following numbers:

Hadrian School: 0191 273 4440

Sir Charles Parsons: 0191 295 2283

Thomas Bewick: 0191 229 6020

During the school holidays please contact

Benton House: 0191 2106868

We welcome your queries, comments and suggestions about our service.

If you are not happy with any part of this service please contact:

Customer Liaison Department
Practice Development
St Nicholas Hospital
Jubilee Road
Gosforth
Newcastle upon Tyne
NE3 3XT

Telephone: 0191 2232325 / 2232327



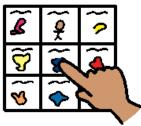






## CNTW NHS Speech and Language Therapy Service into Hadrian, Sir Charles Parsons and Thomas Bewick schools in Newcastle







Communication

Eating & drinking

Assessment

Intervention

Training

Advice



## What we do

We provide intervention for children with communication difficulties and problems with eating, drinking and swallowing.

We work closely with staff and parents in a range of settings.

## Referral Criteria

The child or young person must be between 3-19 years old and attending a special school in Newcastle. The staff in the schools have expertise in developing communication skills, however additional support can be provided by Speech and Language Therapy service if required.

Young people and parent(s)/carers can self – refer to CTLD. Referrals also come from school staff and other professionals.

### We accept referrals when the child or young person:

- Has no functional communication system and requires support to explore options to develop this.
- Is developing a skill that requires specialist input such as Makaton signing, symbol based communication systems or a Voice Output Communication Aid.
- Has difficulty generalising communication skills to their school and home environment.
- Has eating, drinking and/or swallowing difficulties requiring specialist management.

Speech and language therapists (SALT) working into the Specialist Provision in Newcastle offer support at the following levels

Specialist
SALT assesses,
plans and delivers
intervention specfic to a
child/young person

#### **Targeted**

SALT team work with school staff and parents/carers to enhance knowledge and skills so strategies are embedded throughout the day

### Universal

Child/young person attends a specialist provision where they benefit from a multimodal communication environment which is supported by the SALT Team

A referral is needed for specialist level support and may be needed for targeted level – please discuss this with the SALT team.

### How to Make a Referral

- Referrals need to be made on the CTLD referral form
- The Referral form is available electronically from <u>CTLDAdmin@cntw.nhs.uk</u> or the SALT team in school
- Referral should be sent to <a href="mailto:CTLDAdmin@cntw.nhs.uk">CTLDAdmin@cntw.nhs.uk</a> and password protected if sending from an outside agency