## Fee policy

I provide a high quality and flexible childcare service that meets the needs of all families.

- Opening hours 7am 5.30pm Monday to Fri
- No Bank holidays or weekends
- £5 per hour is my rate.
- Payment can be made by bank transfer or childcare account, on last working day of month
- No deposit required.

## **Holidays**

I have 4 weeks a year holiday

- 1 week Christmas
- 1 week Easter
- 2 weeks in summer

#### Extras

- All outings /toddler groups / soft play is included in hourly fee.
- I provide snacks at No extra charge parents can provide if they prefer.
- Lunch is to be provided by parent carer.
- Nappies, wipes and cream and baby formula is to be provided by parent.

# Holidays and absence

- If child is off for illness or holiday you still pay full fees.
- If I'm off for sickness or holidays No payment is needed as I'm unavailable for childcare.

### **Funding**

- Working parents eligible for up to 30 hours must apply for their working code before the relevant deadline for the term funding could begin. They must reconfirm code every 3 months as if code runs out parent will have to pay for childcare until code is reconfirmed and cleared.
- Some 2 year olds may be entitled to 15 hours per week if families are in receipt of additional support. Eligibility is checked by me.
- All 3 & 4 year olds are eligible for 15 hours per week the term after their 3<sup>rd</sup> birthday. Eligibility is confirmed by me.
- Days and hours are based on families' requirements depending on availability if all funded hours are used then there will be a charge of £5 for extra hours required.

# Notice period

- 4 weeks written notice will be given by myself also 4 weeks' notice is needed by parent wishing to terminate contract.
- Review of fees will be 12 months after starting contract and if increase happens it will be 4 weeks written notice before increase.